

Notice Informing Individuals About Nondiscrimination and Accessibility Requirements

Family Choice of New York complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

Family Choice of New York does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Family Choice of New York

- Provides people with disabilities reasonable modifications and appropriate free auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (Examples: large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Information written in other languages

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact Corrin Carey, Director of Quality and Compliance.

If you believe that Family Choice of New York has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Corrin Carey, Director of Quality and Compliance
3332 Walden Ave. Suite 110
Depew, NY 14043
Telephone: (716) 668-7051
Facsimile: (716) 668-7069
Email: Contact@familychoiceny.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Corrin Carey is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independent Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

This notice is available on the Family Choice of New York website at <https://www.familychoiceny.com>